

INFORMATION PAPER

MRMC-MMO-M
3 October 2014

SUBJECT: Medical Maintenance Management Directorate Operations

1. Purpose: To provide information on the role of the Medical Maintenance Management Directorate.
2. Facts:

Background - The Medical Maintenance Management Directorate (M3D) is the principal advisor to the U.S. Army Medical Materiel Agency (USAMMA) Commander for all medical maintenance issues. The M3D oversees the strategic planning, policy development and execution of lifecycle maintenance for medical materiel in support of deployable (MTOE) medical units worldwide. The M3D is comprised of two distinct divisions, the AMEDD National Maintenance Program and the Maintenance Operations Division.

a. The National Maintenance Program (NMP) serves as the Army Medical Department's focal point for development and implementation of policies, programs and procedures associated with medical equipment maintenance; performance analysis of medical maintenance actions and lifecycle equipment reliability and maintainability; effective maintenance planning and execution for all medical equipment and a single point of contact for the customer and all involved entities on the topic of medical maintenance. Additionally, the NMP reviews Medical Materiel Quality Control Messages with maintenance relevance and monitors corrective action requirements until completion ensuring equipment safety issues are recognized and tracked.

b. The Maintenance Operations Division (MOD) is responsible for the execution of the AMEDD Maintenance Sustainment Program to include POM'ing, planning, and execution. The MOD oversees three depot operations providing sustainment and depot level maintenance to medical units worldwide. Each depot is an established Center of Excellence (COE) in specific modalities from which the Forward Repair Activity-Medical (FRA-M), a team of depot level experts, is comprised. In addition to the FRAM providing specialized skills and experience forward, the FRAM also provides mentorship and on the job training to 68A soldiers.

(1) Tobyhanna is the AMEDD COE for MTOE laboratory equipment, audiometer calibration, optical equipment, dental hand-piece rebuild, and Military Entrance Processing Station medical equipment direct exchange program. Tobyhanna repairs, rebuilds, and services approximately 28,440 medical items annually.

(2) Hill is the AMEDD COE for MTOE pulmonary, anesthesia, and oxygen generation equipment. Hill repairs, rebuilds, and services approximately 28,480 medical items annually.

(3) Tracy is the AMEDD COE for MTOE medical imaging systems; Special Purpose (Medical) Test, Measurement, and Diagnostic Equipment (TMDE-SP); x-ray tube head rebuild and the Army x-ray acceptance program. Tracy repairs, rebuilds, and services approximately 24,700 medical items annually.

c. The MOD also manages four remote maintenance activities providing on-site medical maintenance capability in support of medical equipment associated with Centralize Programs to include the Medical Materiel Readiness Program (MMRP) and Army Prepositioned Stocks (APS) positioned worldwide. MOD provides forward deployed depot level medical maintenance expertise for USAMMA's Medical Logistics Support Team and the Forward Repair Activity – Medical.

Kevin Culihan/(301) 619-4383
Approved by: LTC Christopher David