



# Vaccine Healthcare Centers Network:

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## Vaccine Healthcare Centers Network Headquarters

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## Walter Reed Regional VHC One Region – Two Sites (Bethesda/Ft. Belvoir)

Walter Reed National Military Medical Center  
Vaccine Healthcare Center  
8901 Wisconsin Avenue, Bldg 19, 4th Floor  
Bethesda MD 20889  
Phone: 301-319-2904 DSN: 295-2904  
Fax: 301-319-8299

Ft. Belvoir Community Hospital  
Vaccine Healthcare Center  
9300 DeWitt Loop, Rm. 233  
Fort Belvoir, VA 22060  
Phone: 571-231-1406 DSN: 289-1519

## Fort Bragg Regional VHC

Womack Army Medical Center  
1-2539 Hamilton Street  
Fort Bragg, North Carolina 28310-0001  
Phone: 910-432-4015 DSN: 239-4015  
Fax: 910-432-4054

## Portsmouth Regional VHC

Navy Medical Center Portsmouth  
620 John Paul Jones Circle, Bldg. 1C-107  
Portsmouth, Virginia 23708-2197  
Phone: 757-953-9150 DSN: 377-9150  
Fax: 757-953-5887

## Wilford Hall Regional VHC

2201 Pepperrell Street,  
Bldg. 3350, Ste. 1, Rm 703  
Lackland AFB, TX 78236-5314  
Phone: 210-292-0482 DSN: 554-0482  
Fax: 210-292-0493

# About the VHC

Web: [www.vhcinfo.org](http://www.vhcinfo.org)

Confidential consultation: <https://ASKVHC.wramc.amedd.army.mil>

DoD Vaccine Clinical Call Center: 1-866-210-6469 (available 24 hrs day, 7 days week)

*Caring for Those Who Serve:  
Before, During, and After Immunization*

## Collaborative Partners

CDC, Immunization Safety Office, Clinical Immunization Safety Assessment Centers Network, (CISA)

National Vaccine Advisory Committee (NVAC)

Allergy and Immunology Graduate Medical Education Programs

- National Institute of Health (NIH)
- National Institute for Allergy and Infectious Disease
- Walter Reed National Military Medical Center Network
- San Antonio Military Medical Center (SAMMC)

Preventive Medicine Graduate Medical Education Programs

- Uniformed Services University of the Health Sciences (USUHS)
- Walter Reed Army Institute of Research

Academic/Research Partnerships

- Uniformed Services University of the Health Sciences
- University of Washington Molecular Immunology Department
- Oklahoma Medical Research Foundation

Military Vaccine Agency



# About the Vaccine Healthcare Centers Network (VHCN)

The Vaccine Healthcare Center Network (VHCN) was established in 2001 in response to Congressional concern for ensuring quality vaccine administration and improving surveillance and reporting of adverse reactions in the military. The original effort was a rewarding collaboration between the Centers for Disease Control and Prevention (CDC)/National Vaccine Program Office and the Department of Defense (DoD). VHCN has expanded from its original site at Walter Reed to become an integrated specialized clinical program within the Military Health System. It has continued to expand its mission of improving vaccine safety, efficacy, and acceptability.



## Mission

Enhance vaccine safety, efficacy, and acceptability within the Military Health System through programs and services that provide expert clinical consultation, care, safety surveillance, education, and clinical studies.

## Vision

A collaborative network that provides support for comprehensive state-of-the-art immunization healthcare.



## Goals

1. Provide dynamic and responsive expert clinical and consultation services supporting quality immunization healthcare
2. Support enhanced vaccine safety
3. Provide vaccine safety healthcare education
4. Contribute to the body of knowledge in immunization healthcare clinical studies
5. Advocate for quality vaccine delivery and optimized immunization healthcare
6. Sustain and enhance the integration of the Vaccine Healthcare Centers Network into the Military Health System to optimize effectiveness and efficiency

# VHCN Services



The VHCN supports patient care, emergency preparedness, and military readiness of the DoD by acting as a specialized clinical support system for the development and implementation of programs, clinical studies, consultation, and services that enhance vaccine safety, efficacy, and acceptability within the Military Health System

## Consultative Services and Case Management

1. Provide direct vaccine safety consultative services to healthcare providers.
2. Provide adverse events case management and consultative support services to providers, service members, and beneficiaries.
3. Advocate for clinical compliance with Quality Immunization Healthcare Standards.
4. Generate and refine new case definitions/hypotheses regarding adverse events causality and/or vaccine efficacy.

## Clinical Studies

1. Participate in DoD clinical studies that enhance scientific understanding of immune responses and adverse events following immunizations.
2. Develop and conduct clinical studies related to adverse events following immunization.
3. Study knowledge, attitudes, and beliefs among DoD healthcare workers and beneficiaries regarding the VAERS process, vaccine safety surveillance, and quality of care received during the immunization experience.

## Education and Training

1. Develop and maintain standardized educational resources for those providing immunization services (includes online Project Immune Readiness and the Immunization Toolkit).
2. Provide outreach services to regional immunization sites in support of national standards for quality immunization healthcare services.
3. Develop, maintain, and enhance educational learning tools (such as Project Immune Readiness and Immunization Toolkit) for immunization education and competency evaluation.

## Quality Improvement

1. Program development for quality improvements in VAERS, including filing annual follow-up VAERS for beneficiaries with persistent medical problems temporally related to vaccines.
2. Program development to increase the frequency of VAERS reporting by providers and beneficiaries.